PCPA 2017
Care Homes Group Symposium
17th January 2017
Birmingham

PCPA Care Homes Committee
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"It is a huge honour as chair to welcome you to our inaugural Care Home Group symposia.

Society’s most vulnerable patients, those who call our residential and nursing establishments their home, need pharmacists and pharmacy technicians, at their side and on their side.

For too long our patients have failed to receive a consistent level of high quality pharmaceutical care, vital care that we know keeps them safe from harm, improves their wellbeing and maximises quality of life in their last months and years.

I have a growing sense of optimism that we are developing an unstoppable momentum derived from patients and their representatives, charities, professional bodies and care providers to improve the safe and effective use of medicines in care homes. We must advocate for, lead and demonstrate how clinical services sourced from all branches of our one great profession; community, general practice and hospital, utilising pharmacists and pharmacy technicians operating at the top of their license can transform our patients care.

Today we will hear from leaders of our profession, about research to build the vital evidence base for our roles, about innovative models of working and from eminent practitioners delivering the very best care. We will each have opportunities to get involved in workshops and ask questions, to listen to peers and talk over coffee, this is the strength of the PCPA – supporting our members and working together. I am sure we will all leave with renewed motivation and vigour, with new ideas, mentors, peers, networks and friends. “
PROGRAMME

9.00 - 9.20 Registration and coffee
9.20 - 9.30 Chairs welcome and introduction to conference - Liz Butterfield & Dr Graham Stretch

9.30 - 9.45 Key Note Address - Enhanced Care in Care Homes - William Roberts: National Lead, New Care Models Team at NHS England

9.45 - 10.15 Session One – New Care Models experience and outcomes – Pauline Walton, Hertfordshire Vanguard Site

10.15 - 10.45 Session Two – Care Homes Independent Pharmacist Prescribing Service Research – Professor David Wright, Professor of Pharmacy Practice, University of East Anglia

10.45 - 11.15 Coffee and Exhibition

11.15 - 12.10 Workshop 1 – Choice of three
12.15 - 13.25 LUNCH and Exhibition
13.25 - 14.20 Workshop 2 – Choice of three
14.20 - 15.15 Workshop 3 – Choice of three

15.15 - 15.45 Tea and Exhibition
15.45 - 15.50 Announcement of Poster winner and Prize giving
15.50 - 16.15 Managing the Frail Elderly an integrated approach to care pathways – Lelly Oboh, Consultant Pharmacist

16.15 Close

WORKSHOPS

With the support of CPPE and NICE, this event will be funded by the pharmaceutical industry through the purchase of exhibition stands. These companies have had no input into the design or content of the workshops but will be in attendance on the day.

Workshop One 11.15 - 12.10
1. NICE MPC Medicines Optimisation in Care Homes - Gill Eddy, NICE RTA (NICE supported session) Lisa Drinkwater, Practice Pharmacist & CQC Specialist Adviser
2. CQC Adult social care inspections; A focus on medicines - Mindy Bhalla, Pharmacist specialist
3. Working Together for Patients, An Integrated Approach - Dr Graham Stretch, PCPA Care Homes Chair, Ashley Cohen, Managing Director Pharm-Assist (Healthcare) Ltd

Workshop Two 13.25 - 14.20
1. CPPE Managing Fraility in Care Homes - Shannon Nickson, Education Supervisor, CPPE
2. Optimising Anticoagulation in Atrial Fibrillation - Liz Corteville, Cardiovascular Lead Pharmacist
3. CQC Adult social care inspections; A focus on medicines - Mindy Bhalla, Pharmacist specialist

Workshop Three 14.20 - 15.15
1. Working Together for Patients, An Integrated Approach - Dr Graham Stretch, PCPA Care Homes Chair, Ashley Cohen, Managing Director Pharm-Assist (Healthcare) Ltd
2. CPPE Managing Fraility in Care Homes - Shannon Nickson, Education Supervisor, CPPE
3. NICE MPC Medicines Optimisation in Care Homes - Gill Eddy, NICE RTA (NICE supported session) Lisa Drinkwater, Practice Pharmacist & CQC Specialist Adviser

PCPA Educational Partner CPPE and NICE
Dr Graham Stretch  
PCPA Care Homes Chair & Senior Clinical Pharmacist  
“I am honoured and delighted to have been appointed Chair of the PCPA Care Homes Group. This sector is my passion. I am determined that policy makers recognise and support the need for a dedicated pharmacy team providing clinical services to every care home resident.”  
Graham is the director and prescribing lead of a pharmacy team supporting ten GP practices and 23 nursing homes around Ealing. Graham is also Senior Pharmacist for the 11 practices taking part in Ealing GP Federation’s NHSE Clinical Pharmacists in GP pilot and a Clinical Mentor for the CPPE GPPTP pathway.

Liz Butterfield  
PCPA Chair & Pharmacist Consultant  
Liz has extensive experience as a primary care pharmacist and hospital pharmacist in senior and consultancy positions. Liz is qualified as an independent prescriber and encourages PCPA members in the development of this role. Liz is an elected member of the Royal Pharmaceutical Society’s English Pharmacy Board and was the EPB Board Lead for Medicines Optimisation. Liz was awarded Fellowship of the RPS in 2014 for services to the profession of pharmacy. Liz is currently managing a care home medication review service in Brighton and Hove for 1,250 elderly residents with a focus on reducing problematic polypharmacy and improving outcomes.

William Roberts  
National Lead for Enhanced Health in Care Homes  
William is an experienced NHS director with a clinical background. As a trained nurse, he has worked in both hospital and community services. William's first management role was running a clinical network and he held a variety of commissioning and senior leadership roles in the NHS. For a number of years, William was a visiting lecturer at City University. Before joining the New Care Models Team, he was Director for Strategy and Planning at NHS Camden CCG. He is currently the National Care Homes Lead in the New Care Models Programme, part of the Five Year Forward View.

Pauline Walton  
Associate Director of Medicines Optimisation at East & North Herts CCG  
Pauline has over 16 years of working in primary care, supporting community pharmacy development and providing governance and prescribing support. More recently she has been appointed to the medicines optimisation leadership role within the CCG taking forward initiatives including care home pharmacists and in-practice pharmacists. Whilst supporting community pharmacy development she commissioned a number of enhanced services from community pharmacy in Hertfordshire. She has spent her working life within the NHS and has experience working in business management roles, clinical governance, mental health services and acute medicine.

Professor David Wright  
Professor of Pharmacy Practice, University of East Anglia  
David graduated from Bradford School of Pharmacy in 1991, became a community pharmacy manager in York. He undertook a PhD on Clinical Pharmacy Services in Residential and Nursing Homes in 1992 and became a University lecturer in 1997. David moved to UEA School of Pharmacy in 2003 to set up the first new school of pharmacy and became a Professor in Pharmacy Practice in 2011. He is currently undertaking health services research using mainly quantitative methods. He also has a strong interest in pharmacist education and became a Professor of Clinical Pharmacy at the School of Pharmacy, University of Bergen in 2014 where he holds a 20% post.

Lelly Oboh  
Consultant Pharmacist  
Lelly Oboh is a Consultant Pharmacist [care of older people] with over 20 years experience in community settings within and outside the NHS. She has considerable experience working within general practice and integrated care teams to optimise medicines use as part of routine patient care. Her leadership role involves championing innovative pharmacy service developments, showcasing and driving uptake at local and national levels. She is keen to develop extended roles for pharmacists within integrated care teams for frail older people in community and care home settings and has pioneered a model of “community clinical pharmacy teams”, which has been replicated by other NHS organisations. Her areas of interest include patient centred approach to managing polypharmacy and deprescribing, frailty, care co-ordination, transfer of care, medicines in care homes and social care settings.
Gill Eddy
NICE Medicines and Prescribing Programme (MPP) Regional Technical Adviser (East, Midlands and Wales Region)
Gill is a clinical pharmacist who held senior positions in both primary and secondary care before moving to NICE. Her particular interests are education and training and developing pharmacists for new roles. In her role at NICE she supports a network of NICE MPP associates across the East of England, Midlands and Wales.
NICE medicines and prescribing associates are clinicians who work within their local organisations to support high quality, cost effective prescribing and use of medicines, with a remit covering therapeutics, information mastery, decision-making, and the systems and processes involved in medicines optimisation.

Shannon Nickson
Education Supervisor, CPPE
Shannon Nickson is an education supervisor for the General Practice Pharmacists, Training Pathway and regional tutor for CPPE. She also works as a medication review pharmacist in care homes and has a background in hospital pharmacy as an elderly care pharmacist.

Mindy Bhalla
Pharmacist Specialist – Central, Care Quality Commission (CQC)
Mindi works for the Care Quality Commission as a Pharmacist Specialist and as a primary care practice based pharmacist. Prior to Joining CQC she worked for a CCG as a Medicines Optimisation Pharmacist. Having qualified as an independent prescriber, she wanted to continue using these skills in primary care and therefore, kept her role as a practice pharmacist. “Working for CQC has its own challenges; it can sometimes make you unpopular. However, I found it remarkably rewarding and it’s a great feeling when you revisit a failing provider and see that they have improved their level of care based on your input and findings.”

Liz Corteville
Locally Lead Pharmacist at West Hampshire CCG.
The first part of her career was spent in hospital pharmacy with a special interest in elderly care and cardiovascular medicine but she has been working with GPs in Primary Care optimising medicines for over 20 years. In those pioneering days the role of primary care pharmacist really was completely new!

POSTER ZONE
1. Ana Alves
Deprescribing of medicines in care homes
2. Angela Strange & Daisy Chareunsy
Pharmacy Technician Led Medication Reviews in Care Homes Reduce Potential Inappropriate Prescribing and Waste
3. Dr Anna Down & Dr Graham Stretch
Delivering primary care into Eating nursing homes: reductions and changes to the profile of A&E attendances and admissions – avoiding the avoidable
4. Anna Robinson
Improving Patient Experience with Medicines: A Quality Improvement Initiative
5. April Sim & Emma Kettle
Review of skill mix and technology development to increase the effectiveness and efficacy of Care Home Residents’ Medicines Optimisation reviews
6. Asim Mirza
Care Home Pharmacists and Pharmacy Technicians Improve Healthcare for Residents
7. Ceri Wright
Care Home Advances Scheme Evaluation
8. Cindy Boyd
Medicines Optimisation in Care Homes – A Summer student project
9. Elizabeth Beech
To Dip or Not To Dip – a patient centered approach to improve the management of UTIs in the Care Home environment
10. Elly Wakeling
Demonstrating Pharmacist Contributions to Patient Care Made During Medication Review Activity
11. George Coxon
Devon Care Kite Mark, End of Life Care and Peer Reviews in Care Homes
12. Dr Graham Stretch & Megan Clarke
Summer Care Home Internships for Pharmacy Undergraduates – a Structured Audit Placement
13. John Dicomidis
Complex Care Pharmacist Implementation of NICE SC1(managing medicines) to safeguard Care Home residents
14. Kassin Yakhiief & Sharon Sexton
Medicines Optimisation in Bristol Nursing Homes, Quality Improvement and prevention
15. Lisa Collins
The Effectiveness of Care Home Reviews by an Integrated Multidisciplinary Medicines Management Team
16. Maariyah Mahmood & Wissam Hussain
Care Home Service saves £77750 and prevents hospital admissions
17. Marianne Tucker-Martin & Usha Parmar
Moving Beyond Traditional Medicines Optimisation? - A Holistic Approach by a Dedicated and Integrated Pharmacy Care Home Team
18. Rachael Thornton
Older Persons’ Specialist Pharmacist working within a Vanguard CCG
19. Richard Thorpe
Think Thickeners – Improving the safe use of Thickeners in Dysphagia
20. Sally Clarke
Bracknell Forest Care Home Quality Project profile of A&E attendances and admissions – avoiding the avoidable
21. Victoria Harman
Development of a proactive clinical service to nursing and residential home residents
22. Hema Patel
Transfer of Care – Remodelling the Model
DATES FOR YOUR DIARY

Practice Pharmacy Group (PPG) Annual Symposia:
23rd March 2017- Birmingham

PCPA Annual Members Conference
15th June 2017- London

PCPA Annual Members Conference
5th July 2017- Manchester

Please reserve your place early for all events via the PCPA EVENTS page on www.pcpa.org.uk